



Job Title / Position Qualification for Response  
Mass Care Services

## STATE MASS CARE COORDINATOR

RESOURCE CATEGORY	Mass Care Services
RESOURCE KIND	Personnel
OVERALL FUNCTION	The State Mass Care Coordinator assists and coordinates the efforts of mass care and emergency assistance personnel in the state.
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"><li>1. This position can be ordered as a single resource.</li><li>2. Discuss logistics for deploying this position, such as working conditions, length of deployment, security, lodging, transportation and meals, prior to deployment.</li></ol>

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	TYPE 1	TYPE 2	NOTES
DESCRIPTION	Same as Type 2, PLUS: <ol style="list-style-type: none"><li>1. Coordinates mass care and emergency assistance services across complex incidents</li><li>2. Coordinates mass care and emergency assistance services across large populations</li></ol>	The Type 2 State Mass Care Coordinator coordinates mass care and emergency assistance services, including: <ol style="list-style-type: none"><li>1. Mass evacuee support</li><li>2. Sheltering</li><li>3. Feeding</li><li>4. Distribution of emergency supplies</li><li>5. Reunification services</li><li>6. Services for people with disabilities or access and functional needs (AFN)</li><li>7. Support for household pets and service animals</li></ol>	Not Specified
EDUCATION	Not Specified	Not Specified	Not Specified



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COMPONENT	TYPE 1	TYPE 2	NOTES
<b>TRAINING</b>	<p>Same as Type 2, PLUS:</p> <p>Completion of the following:</p> <ol style="list-style-type: none"> <li>IS-11: Animals in Disasters: Community Planning</li> <li>IS-293: Mission Assignment Overview</li> <li>IS-366: Planning for the Needs of Children in Disasters</li> <li>E0418: Mass Care/Emergency Assistance Planning and Operations</li> <li>G0108: Community Mass Care and Emergency Assistance</li> </ol>	<p>Completion of the following:</p> <ol style="list-style-type: none"> <li>IS-10: Animals in Disasters: Awareness and Preparedness (Module A)</li> <li>IS-100: Introduction to the Incident Command System, ICS-100</li> <li>IS-200: Basic Incident Command System for Initial Response, ICS-200</li> <li>IS-288: The Role of Voluntary Organizations in Emergency Management</li> <li>IS-368: Including People with Disabilities and Others with Access and Functional Needs in Disaster Operations</li> <li>IS-405: Mass Care/Emergency Assistance Overview</li> <li>IS-700: National Incident Management System, An Introduction</li> <li>IS-703: National Incident Management System Resource Management</li> <li>IS-800: National Response Framework, An Introduction</li> <li>IS-2200: Basic Emergency Operations Center Functions</li> </ol>	Not Specified
<b>EXPERIENCE</b>	<p>Same as Type 2, PLUS:</p> <p>Knowledge, Skills and Abilities:</p> <ol style="list-style-type: none"> <li>Knowledge and understanding of AFN and services for special populations as the National Response Framework (NRF) defines them</li> <li>Knowledge of the role of voluntary organizations in delivering mass care during an incident, such as entities associated with National Voluntary Organizations Active in Disaster (NVOAD)</li> <li>General operational knowledge of logistical support systems or procedures</li> </ol> <p>Experience:</p> <p>Operational experience in providing human services-related assistance</p>	<p>Knowledge, Skills and Abilities:</p> <ol style="list-style-type: none"> <li>Knowledge of emergency response planning</li> <li>Knowledge of mass care shelter operations</li> <li>Knowledge of disaster feeding operations</li> <li>Knowledge of procurement for feeding operations and accessing United States Department of Agriculture (USDA) resources</li> </ol> <p>Experience:</p> <ol style="list-style-type: none"> <li>Operational experience in an emergency operations center (EOC)</li> <li>Operational or exercise experience in coordinating assistance with state, local, tribal and territorial (SLTT) governments and Nongovernmental Organizations (NGO) conducting mass care</li> </ol>	Not Specified
<b>PHYSICAL / MEDICAL FITNESS</b>	Same as Type 2	Moderate	National Incident Management System (NIMS) Guideline for the National Qualification System (NQS) defines Physical/Medical Fitness levels for NIMS positions.



COMPONENT	TYPE 1	TYPE 2	NOTES
CURRENCY	Same as Type 2	Functions in this position or a higher position during a qualifying incident, planned event, exercise, drill or simulation at least once every three years	Not Specified
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Not Specified	Not Specified	Not Specified



## NOTES

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1. Nationally typed resources represent the minimum criteria for the associated component and capability.
2. Further guidance on mass care is available on the National Mass Care Strategy website: <https://nationalmasscarestrategy.org>.
3. This document contains references to non-federal resources and materials. Such references do not constitute an endorsement by the U.S. government, or any of its employees, of the information or content which a non-federal resource or material provides.

## REFERENCES

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1. FEMA, National Incident Management System (NIMS), October 2017
2. FEMA, NIMS Guideline for the National Qualification System, November 2017
3. FEMA, National Response Framework, October 2019